



May 13 V2

**STUDENT ACADEMIC ADMINISTRATION  
FEEDBACK CARD**

**1) What does your query relate to?**

- ID card renewal/Transcript/Letter Request
- Module Registration
- Class Timetable
- Exam Timetable
- Grants
- Other \_\_\_\_\_

**2) SAA staff were knowledgeable dealing with my query?**

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly Disagree

**3) SAA staff are approachable:**

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly Disagree

**4) Is the SAA website user friendly?**

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly Disagree

**5) Is the SAA website informative:**

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly Disagree

**6) Have you checked the website to answer your query before coming to SAA**

- Yes
- No

Help us to help you by adding any qualifying comments:

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